

A better way to sync SAP C4C to Exchange, Office 365 and IBM Notes

Server-to-server integration. No plug-ins to install or manage.

Looking for a better way to sync SAP Cloud for Customer (C4C) directly to Exchange, Office 365, IBM Notes, and GroupWise?

Riva can help.

- ✓ Advanced, server-to-server integration
- ✓ Scalable, reliable, mature
- ✓ Proven performance in the enterprise
- ✓ Trusted by 1000+ customers globally
- ✓ Deeper integration & interoperability
- ✓ Syncs mixed cloud/on-prem systems
- ✓ New Outlook/Notes side panel
- ✓ Quick to set up and configure
- ✓ Flexible sync options
- ✓ Supports all Exchange and IBM Notes email clients and mobile devices (Outlook, Mac, OWA, Citrix, iPad, iPhone, Android, BlackBerry, Windows Mobile...)

Riva is the leader in CRM and email integration.

Since 2008, we have developed an advanced Sync Engine and connectors for a dozen of the world's best CRM systems, four corporate email systems, Marketo, and other custom integrations. Riva syncs CRM systems directly to Exchange, Office 365, IBM Notes and Domino, and GroupWise. No plug-ins required. (We're also working on our new Google Apps integration. Stay tuned!)

Because Riva delivers advanced, server-to-server integration, there are no client-side Outlook or IBM Notes plug-ins to install, configure, manage, or fix. Riva is trusted by over 1000 companies, including 30+ Fortune 500 companies, 10 of the world's 50 largest banks, numerous Global 1000 customers, and hundreds of small and medium-sized businesses across the CRMs we support.

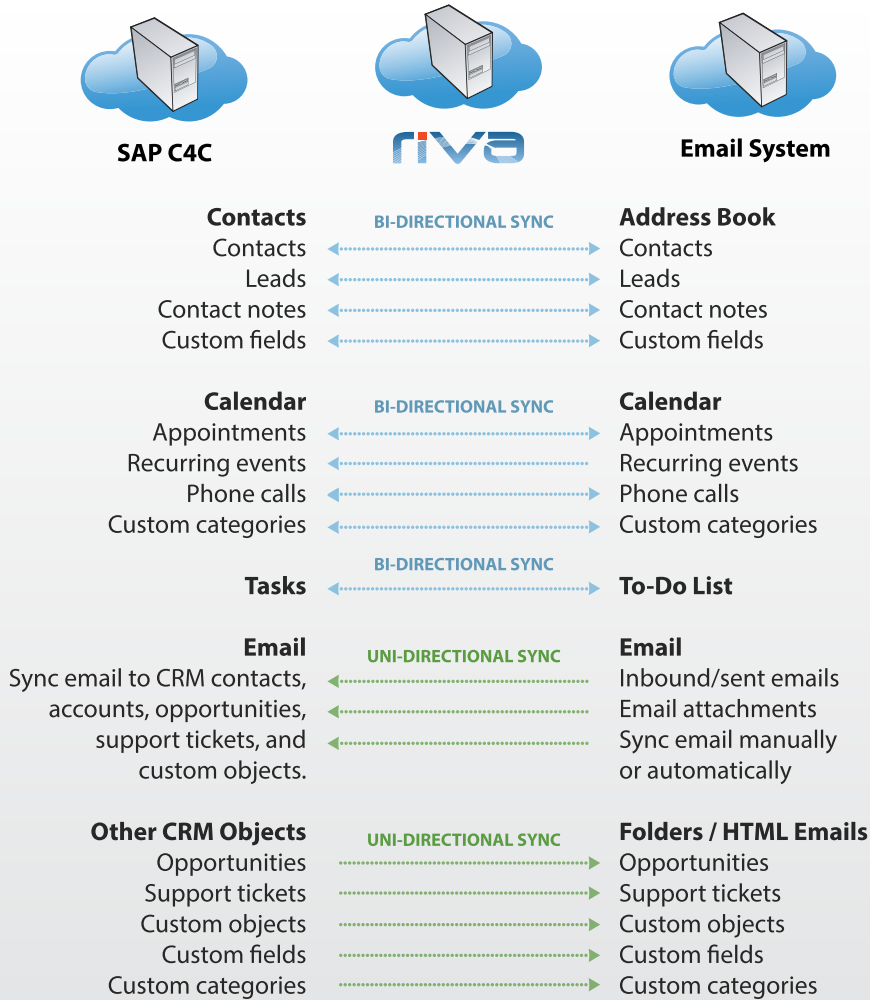
So, why do customers use Riva?

Riva helps customers improve CRM adoption and success through better integration. Riva seamlessly syncs CRM contacts, calendars, tasks, email, opportunities, cases, custom fields, custom objects, custom categories, and more.

Riva reduces time spent flip-flopping between applications. CRM users can use Riva to create new contacts, calendar events, tasks, opportunities, and support tickets in CRM or Outlook, O365, Notes, or Mobile. Plus, CRM users love Riva's advanced SmartConvert, AssignTo, and SmartCreate features and our new side panel for Outlook and IBM Notes.

What Riva syncs between SAP C4C and your email system

Riva syncs all the basics – contacts, calendars, tasks, email – and much more! Sync CRM opportunities, cases, custom fields, custom objects, and custom categories. Ask about our new **Riva Insight** side panel!



Supported email clients and mobile devices:

- Outlook 2013, 2010, 2007, 2003
- Office 365
- Hosted Exchange
- Outlook Web App (OWA)
- Outlook 2011 for Mac
- Apple Mail, Calendar, Contacts
- Entourage 2008 and 2004
- Outlook on Citrix
- Outlook on Terminal Server
- IBM Notes 9, 8, 7, 6
- IBM Notes for Mac
- IBM Notes for Citrix
- IBM iNotes
- IBM SmartCloud Notes
- IBM Notes Traveler
- iPad
- iPhone
- Android
- BlackBerry
- Windows Phone
- Surface tablets

* Sync features vary by CRM

Reliable, server-side integration for the world's best CRMs



Join thousands of CRM users – from Fortune 500 companies to SMBs – who use Riva to sell more, sync more, and save more time.

Free 15-day trials are available for Riva Cloud and Riva On-Premise.

Ask us about our volume pricing for enterprise deployments.

Call 408.675.5015 ■ Or visit rivacrmintegration.com

