

A better way to sync Infor CRM to your email system

Supports Exchange, Office 365, IBM Notes, and GroupWise

Looking for a more reliable way to sync Infor CRM contacts, calendars, tasks, email, opportunities, tickets, and more to your email collaboration system?

Think Riva.

- ✓ Increase sales.
- ✓ Improve customer engagement.
- ✓ Drive CRM adoption and success.
- ✓ Leverage your existing investments.
- ✓ Connect your mobile workforce.
- ✓ Reduce IT management costs.
- ✓ Save time flip-flopping between apps.
- ✓ Connect your CRM/messaging systems.
- ✓ Sync Infor CRM data more reliably.

Riva delivers reliable, server-side integration for Infor CRM and leading email collaboration solutions – Microsoft Exchange, Office 365, IBM Notes, and GroupWise.

Riva helps drive CRM adoption and success through better integration. For example, [Riva seamlessly syncs Infor CRM contacts, leads, calendars, tasks, email, opportunities, tickets, custom fields, custom objects, custom categories, and more.](#)

Because Riva syncs server-side, there are no Outlook or IBM Notes plug-ins to install, configure, or manage. And we're able to connect Infor CRM to *all* email clients and mobile devices – Outlook, Mac, webmail clients, IBM Notes, iPad, iPhone, Android, BlackBerry, and Windows Phone devices.

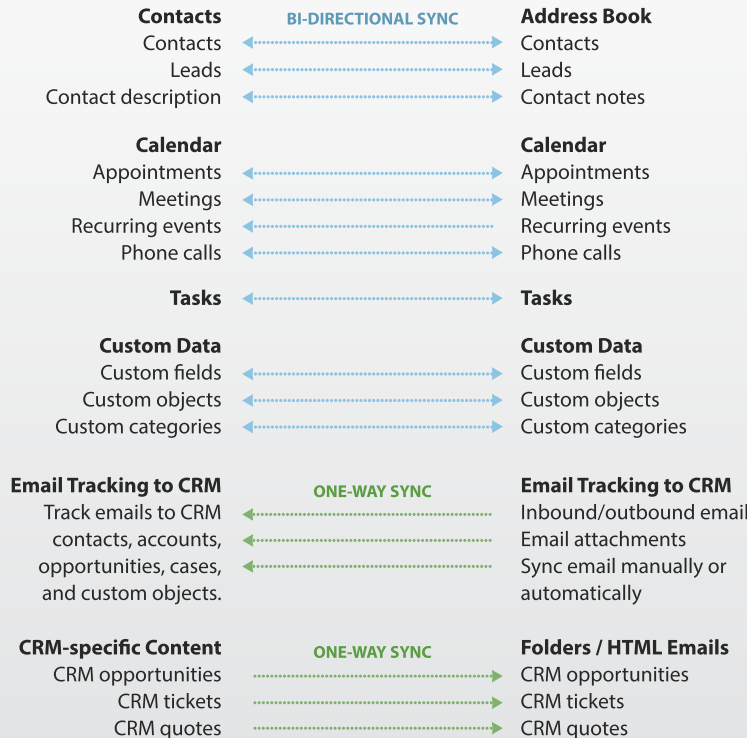
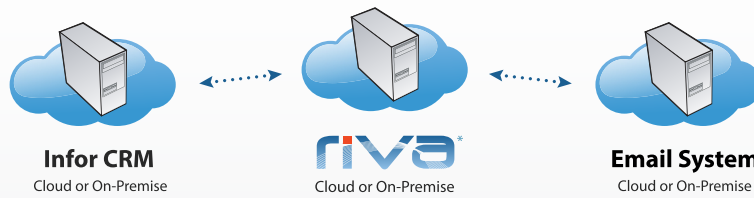
With Riva, you can decide whether you want one-way, two-way, manual or automatic integration using our advanced, rule-based Riva Sync Policies. Riva delivers advanced integration features that can be tailored to different user roles and groups in your organization.

We are pleased to introduce Riva Insight, our new Infor CRM sidebar for Outlook and IBM Notes. Riva Insight provides additional customer insight and convenience directly from within your email client.

If your company would like to increase sales and improve customer engagement, let's chat.

The best way to sync Infor CRM to leading email systems

Riva not only syncs more Infor CRM data and provides more control over how the data gets synchronized, but Riva also delivers advanced automation features – *SmartCreate, SmartConvert, and AssignTo* – that reduce manual data entry in Infor CRM and increase end-user productivity and satisfaction.



- Supported email applications and mobile devices:
- Outlook 2013, 2010, 2007, 2003
 - Office 365
 - Outlook Web App (OWA)
 - Outlook 2011 for Mac
 - Apple Mail, Calendar, Contacts
 - Entourage 2008 and 2004
 - Outlook on Citrix
 - Outlook on Terminal Server
 - IBM Notes 9, 8, 7, 6
 - IBM Notes for Mac
 - IBM Notes for Citrix
 - IBM iNotes
 - IBM Notes SmartCloud Hybrid
 - IBM Notes Traveler
 - iPad
 - iPhone
 - Android
 - BlackBerry
 - Windows Phone
 - Surface tablets

* Custom data integration requires professional services.

Other CRM Integrations



ORACLE



SUGARCRM

sage



GoldMine

Riva is trusted by over 1,000 companies globally – including 30+ Fortune 500 companies, 12 of the 50 largest banks, and hundreds of small and medium-sized businesses.

Call 408.675.5015 ■ Or visit rivacrmintegration.com

