

A better way to sync CRM to IBM Notes and Domino

Server-side sync. No IBM Notes plug-ins required.

Looking for a better way to sync Salesforce.com, Microsoft Dynamics CRM, Oracle Sales Cloud, NetSuite, SugarCRM, and other CRMs to IBM Notes and Domino?

Riva can help.

- ✓ Server-side sync
- ✓ No IBM Notes plug-ins to install
- ✓ Supports IBM Notes Traveler
- ✓ Syncs reliably
- ✓ Reduces flip-flopping between apps
- ✓ Enterprise managed
- ✓ Cloud and on-premise editions
- ✓ Highly configurable
- ✓ Connectors for a dozen CRMs and four email systems

* Source: Forbes.com

Gartner predicts customer relationship management (CRM) will be a \$36.5B market by 2017. CRM also leads all enterprise software categories in projected growth. (In fact, CRM is expected to eclipse ERP in worldwide market size in 2017.)*

So, how well does your CRM integrate with IBM Notes?

If you're like many of the IBM customers we've chatted with, your CRM and email systems are either not integrated at all or there's definitely room for improvement.

Here's how Riva can help.

Riva syncs CRM systems directly to IBM Notes and Domino. There are no IBM Notes plug-ins to install, configure, or manage. Whether your team is using the IBM Notes desktop client for Windows, Mac or Linux, Riva will keep everyone in sync. (Likewise if you have any IBM iNotes or virtual desktop users.)

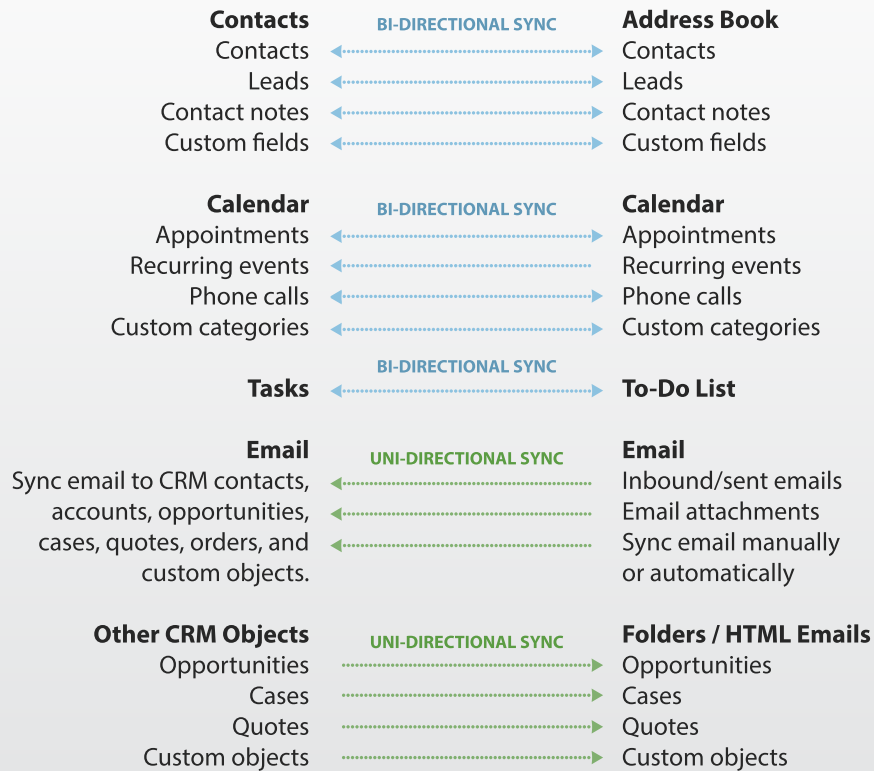
Riva is reliable and simple to manage. Centrally manage hundreds (or thousands) of users from a single Riva installation or cloud instance. Quickly create rule-based sync policies for groups of users or individuals to control exactly what gets synced.

And mobile sales reps will really appreciate Riva's support for all IBM Notes Traveler devices – iPad, iPhone, Android, BlackBerry, Windows Phone, Surface, and others.

All right, now let's take a look at what Riva syncs between CRM and IBM Notes and Domino . . .

What Riva syncs between CRM and IBM Notes and Domino

Riva syncs all the basics – contacts, calendars, tasks, email – and more. Plus, ask us about our SmartCreate, SmartConvert, and AssignTo features to improve CRM adoption and user productivity.



Supported email clients and mobile devices:

- IBM Notes 9, 8, 7, 6
- IBM Notes for Mac
- IBM Notes for Citrix
- IBM iNotes
- IBM SmartCloud (future)
- IBM Notes Traveler
- iPad
- iPhone
- Android
- BlackBerry
- Windows Phone
- Surface tablets

* Sync features may vary by CRM.

CRM partners



Join thousands of CRM users – from Fortune 500 companies to SMBs – who use Riva to sell more, sync more, and save more time. A free 15-day trial is available for Riva Cloud and Riva On-Premise. Ask us about our volume pricing for 30+ users.

Call 408.675.5015 ■ Or visit rivacrmintegration.com

