

A better way to sync your Dynamics CRM and email systems

Exchange, Office 365, IBM Notes, and GroupWise

Looking for a **better** way to sync Microsoft Dynamics CRM directly to Exchange, Office 365, IBM Notes, and GroupWise?

Riva can help.

- ✓ Advanced, server-side sync
- ✓ Scalability, reliability, and maturity
- ✓ Proven performance in the enterprise
- ✓ Trusted by 800+ customers globally
- ✓ Deeper integration & interoperability
- ✓ Syncs mixed cloud/on-prem systems
- ✓ Co-exists with the Outlook plug-in
- ✓ Quick to set-up and configure
- ✓ Flexible sync options
- ✓ IBM Notes and Domino support
- ✓ Supports all Exchange and mobile clients (Outlook, Mac, iPad, iPhone, Android, BlackBerry,...)

Riva is the leader in CRM and email integration.

Since 2008, we have developed server-side integrations for a dozen of the world's best CRM systems and four enterprise email platforms, including Exchange, Office 365, IBM Notes, and Novell GroupWise. (Gmail support coming in 2014.)

With Riva, there are no client-side Outlook or IBM Notes plug-ins to install, configure, manage, or fix. Riva is trusted by over 800 companies, including 20 Fortune 500 customers, 10 major banks, and numerous Global 1000 companies.

[So, what makes Riva better than other Exchange and Outlook integration options for Microsoft Dynamics CRM?](#)

First, Riva's reliability and maturity. Riva is not a Version 1.x product. Riva customers benefit from six years of customer feature requests and advanced sync options.

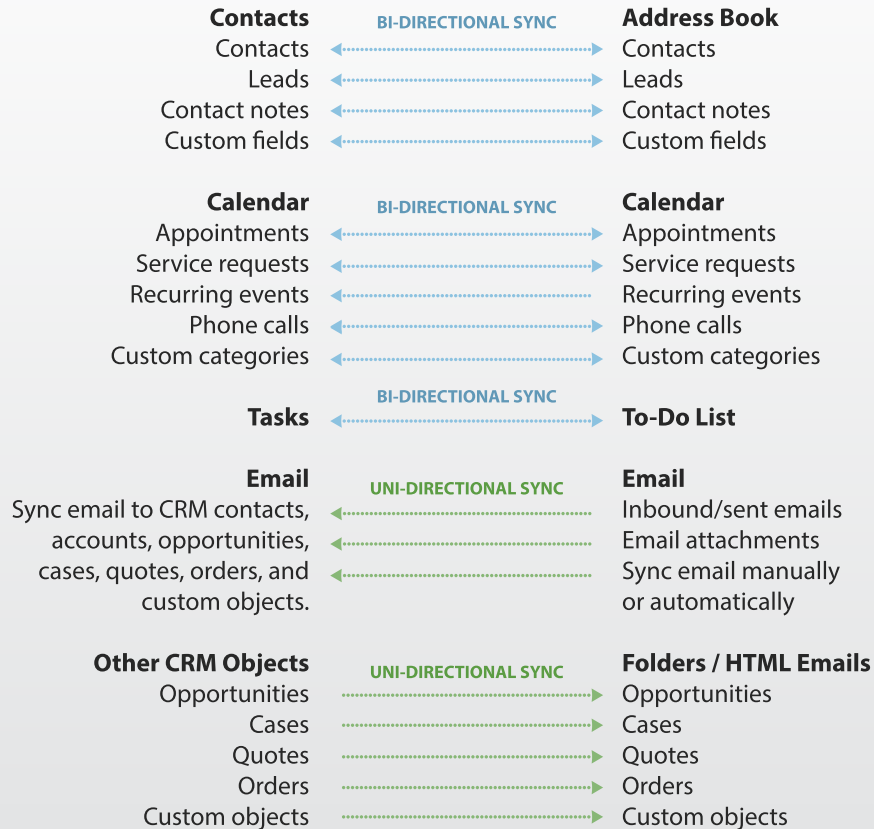
Second, Riva syncs all combinations of cloud and on-premise Dynamics CRM and email systems – including Exchange 2007 and 2003 and IBM Notes and Domino environments. This provides maximum choice, flexibility, and value.

Third, Riva can be configured to co-exist with the native Outlook plug-in for Dynamics CRM. This gives customers the best of both worlds: reliable, server-side integration plus the rich feature set of the native Outlook plug-in for Dynamics CRM.

Fourth, Riva offers deeper integration and interoperability – not just contact, calendar, task, and email integration.

What Riva syncs between Dynamics CRM and your email system

Riva syncs all the basics – contacts, calendars, tasks, email – and much more. Ask us about our SmartCreate, SmartConvert, and AssignTo features to improve CRM adoption and user productivity.



Supported email clients and mobile devices:

- Outlook 2013, 2010, 2007, 2003
- Office 365
- Outlook Web App (OWA)
- Outlook 2011 for Mac
- Apple Mail, Calendar, Contacts
- Entourage 2008 and 2004
- Outlook on Citrix
- Outlook on Terminal Server
- IBM Notes 9, 8, 7, 6
- IBM Notes for Mac
- IBM Notes for Citrix
- IBM iNotes
- IBM Notes SmartCloud Hybrid
- IBM Notes Traveler
- iPad
- iPhone
- Android
- BlackBerry
- Windows Phone
- Surface tablets

Sync features vary by CRM

CRM partners



Join thousands of CRM users – from Fortune 500 companies to SMBs – who use Riva to sell more, sync more, and save more time.

Free 15-day trials are available for Riva Cloud and Riva On-Premise.

Ask us about our volume pricing for enterprise deployments.

Call 408.675.5015 ■ Or visit rivacrmintegration.com

